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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I have a business in a rural community and I looked at the local provider and CenturyLink. CenturyLink was terrible to work with, passing me around to 5 different staff, refused to come visit my site to estimate costs unless I signed a contract (with unknown costs!), denigrated the local company/competitor, and offered rates 3x what the local competitor did.

From my local company, I get great, personal service, reasonable rates, and fast repairs and service. It would be terrible if all I had was the big national companies to choose from. From my perspective, I do not get more competitive rates from the big companies- I get thuggish, monopolistic like behavior.

Local providers are critical to my community and all communities!

Jonathan Cohen